

Quality Management System Manual

Quality Policy Statement

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SPEL Products designs and manufactures GRP tanks and systems for the storage, attenuation, monitoring, treatment and utilisation of surface water.

Quality is what our customers value and in which they put their trust. This trust is based upon our quality image and reputation for consistently delivering high performance products that have been developed and delivered since the company was founded in 1964.

At SPEL Products, quality is embedded into the framework of our systems and processes as accredited to BS ISO 9001 which is assessed by the CQS. Each and every employee is involved in and dedicated to achieving the high quality standards for our customers through the implementation and continuous improvement of our Quality Management System.

The Senior Management of the company strive and are committed to maintain and enhance customer satisfaction whilst meeting the expectations of all interested parties, achieving our own company ambitions and creating a profitable business culture for the good of all employees and our community.

In order to achieve this, processes and associated documents are implemented where is deemed necessary within the scope of the Quality Management System. Such processes and documentation are reviewed periodically and objectives are set to continually improve and exceed the desired results.

It is our ambition to continue in the enhancement and development of products in order to achieve maximum product life cycle and environmental performance.

This Quality Policy Statement is reviewed at least annually by Senior Management to ensure that it is current. If required, amendments are made and the statement is reissued accordingly.



Bryan Pocock
Managing Director

March 2023